

What We Heard Report HumeLink EIS Webinars

30 November 2022 - 9 December 2022

Purpose

The purpose of the 'What We Heard Report' is to capture and share information and issues discussed at key engagement events. The reports are published on the project website for those not able to attend an engagement event, as a record of engagement and to provide transparency of items discussed during the forum. They are also passed onto the project team for consideration during project development.

Summary

As part of the development of the Environmental Impact Statement (EIS) for HumeLink, the community engagement team delivered five webinars to 39 attendees during November/December 2022. These sessions aimed to share project information with community members and stakeholders and seek their feedback by:

- Providing clear and timely information on the projects' EIS and relevant technical reports
- Introducing the project team and technical specialists
- Establishing a channel for community and stakeholders to raise questions and concerns
- Encouraging feedback on the project and the engagement to date
- Offering an opportunity for stakeholders to provide input on what specialist studies they wish to hear more about.

The webinars provided an overview of the project and approval process. They are the first in a series of webinars designed to provide information on each of the EIS technical studies in the lead up to the EIS exhibition.

The sessions were widely promoted via the HumeLink newsletter distributed to more than 16,000 locations, Electronic Direct Mail (EDM) to more than 600 email subscribers, on HumeLink's webpage and via social media. Attendees registered to the webinars through digital links located on HumeLink's webpage. The webinar sessions were hosted on Zoom.

Approach

Attendees registered to the webinars via Zoom registration links located on HumeLink's webpage. Webinars were held on the following dates and times:

Webinar	Date	Time
1	Wednesday 30 November	5:30pm to 6:30pm (AEST)
2	Friday 2 December	12:00pm to 1:00pm (AEST)
3	Tuesday 6 December	5:30pm to 6:30pm (AEST)
4	Wednesday 7 December	1:00pm to 2:00pm (AEST)

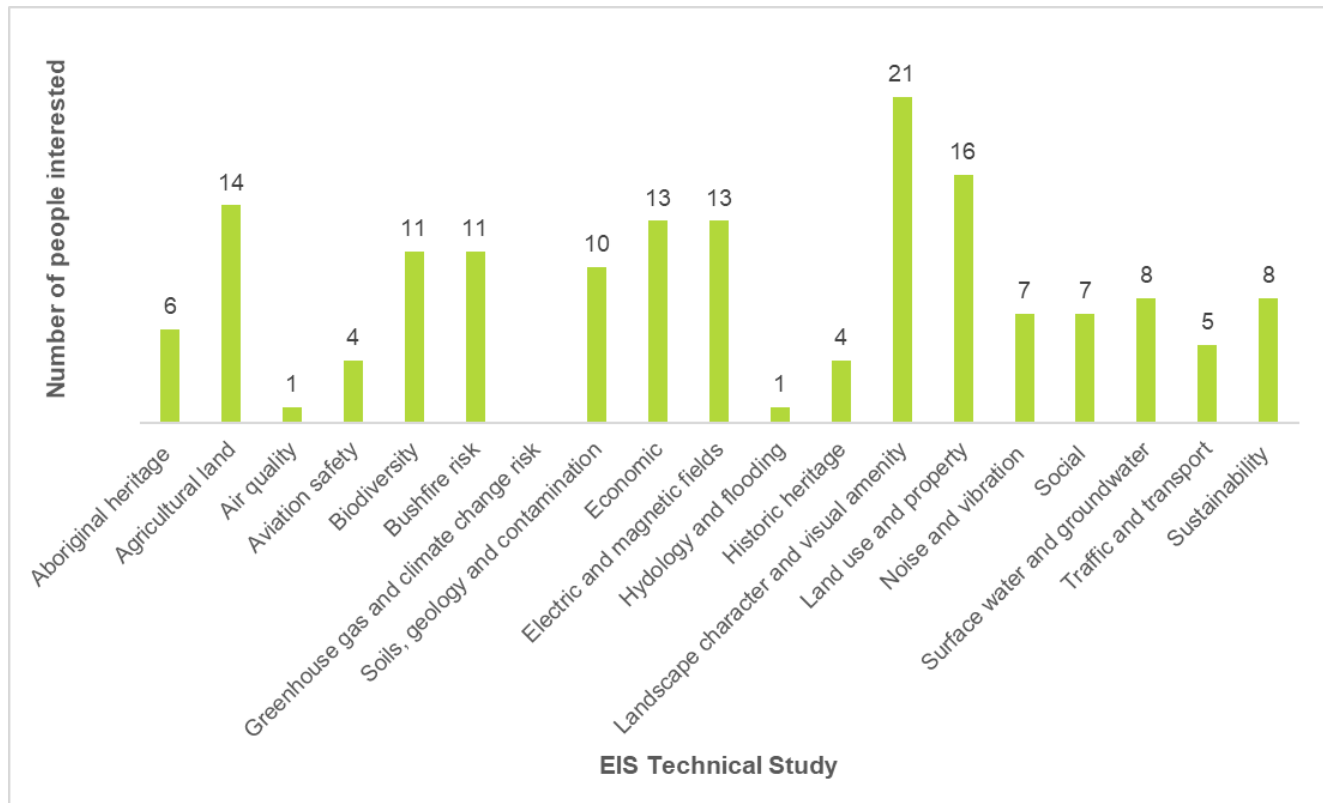
Webinar	Date	Time
5	Friday 9 December	12:30pm to 1:30pm (AEST)

View the webinar presentation slides [here](#).

Webinar agenda:

Topic	Time
Welcome address and Acknowledgment of Country	3 minutes
Introductions	2 minutes
Transgrid and NSW and ACT electricity network	5 minutes
HumeLink Project Overview <ul style="list-style-type: none"> - Key components of HumeLink 	5 minutes
HumeLink Concept Design <ul style="list-style-type: none"> - Transmission line structures - Substations 	5 minutes
EIS introduction and update <ul style="list-style-type: none"> - What it is and why it's important - Planning and approvals pathways - Technical Studies - EIS dates 	15 minutes
Zoom poll for EIS topics	2 minutes
Questions	20 minutes
Close	

During the session, the project team ran a poll to gauge community interest in the HumeLink specialist studies. The outcome of the poll is captured below and has been used, in conjunction with feedback from Community Reference Group Meetings, interactive map comments and in person information sessions to prioritise future information webinar topics:



Note: participants were encouraged to select multiple options.

Key themes – raised by attendees

- Planning and approvals timeline, including public submissions during the EIS exhibition period
- Project impacts and mitigation during construction and operation including visual impacts and amenity, bushfire risks and impacts on local tourism.
- Management of transmission lines
- Undergrounding, including whether the undergrounding will be considered in the EIS
- Electric and Magnetic Fields (EMF)
- Tower design
- Community investment and social legacy opportunities
- Upcoming community engagement opportunities.