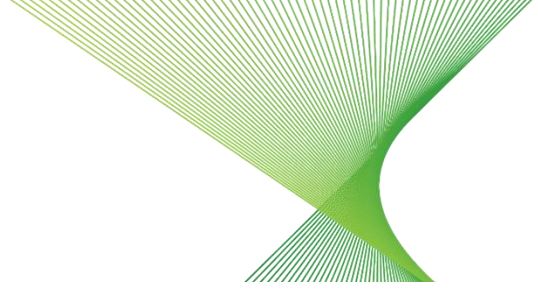


Community Engagement Policy



Transgrid places the voice of the community at the centre of our decision making.

We recognise the vital role that landowners and the community have in the planning and delivery of our projects and network operations.

We work with the communities in which we operate in a meaningful, accountable, responsive and equitable way through effective and inclusive practices.

We are dedicated to continuously improving our engagement to support our decision making and deliver community benefits.

We listen, seek to understand and act on what matters most to communities, working with them to identify opportunities that benefit them, while striving to minimise the impacts of our operations. Our aim is to build trusted and beneficial relationships.

We strive to build positive and lasting relationships with our local communities and create lasting benefits to our customers, community and the environment as part of our commitment to building a sustainable future.

We will achieve this by following these engagement principles, as developed through our membership of [The Energy Charter](#):

- **Clear purpose** – we will let you know the purpose of our engagement with you and explain how you can be involved.
- **Accessible and inclusive** – we will engage with you as early as practicable and offer you different ways to engage with us, so there's a channel that's right for you.
- **Accurate and timely** – we will provide accurate information at each stage of project planning and works delivery so that you can contribute meaningful feedback and share your concerns and interests.
- **Genuine** – we will be open, honest and transparent with you. We will tell you what is and isn't on the table and the reasons why.
- **Close the loop** – we will seek to understand and act on what is important to you and your community and we will actively listen to you. We will let you know what we have heard and provide you with clear feedback on how we have responded and why.
- **Share other options** – we will let you know where you can go for additional information and independent advice to help resolve those issues specific to you.