

Consumer Advisory Group (Transgrid) Meeting Minutes

Quarterly meeting 15 June 2026

Meeting title: Consumer Advisory Group (CAG) Quarterly meeting #1
Location: Transgrid Office, 180 Thomas St Ultimo and Microsoft Teams
Chairperson: Maryanne Graham,
Executive General Manager, Corporate Affairs, Stakeholder Engagement and Environment
Date: 15 June 2026
Time: 1pm – 4pm

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Meeting summary

Acknowledgement of Country, welcome and opening remarks

The CAG meeting opened with an Acknowledgement of Country and a welcome from the Chair.

The Chair outlined the purpose of the quarterly meeting, noting that the forum provides consumer representatives with an opportunity to provide advice and feedback on matters affecting energy consumers and Transgrid's engagement, policy and regulatory work.

The Chair also noted the importance of continuing to strengthen the way feedback from the CAG is considered and reflected in Transgrid's engagement approach.

Recap of last CAG meeting

Transgrid provided a recap of themes from the previous CAG meeting. Discussion focused on the importance of clear and transparent communication about major transmission projects, including how project need, timing, risk and consumer impacts are explained.

Members reinforced the importance of demonstrating how CAG feedback is considered over time, including through future engagement materials and agenda planning.

CAG member updates

Members raised current issues and possible future agenda topics, including policy developments relating to data centres and public announcements about transmission-related infrastructure.

Discussion also noted the importance of considering these developments in the context of consumer outcomes, regional impacts, system planning and broader public confidence in the energy transition.

Transgrid provided high-level context on these matters and noted that further updates would be provided through future engagement where appropriate.

In conversation with the CEO

The Chief Executive Officer provided a strategic update on the energy transition, noting the importance of maintaining a clear focus on reliable, affordable and timely delivery of the transmission network needed to support the transition.

The discussion covered the need to explain the overall pathway for consumers, the role of major projects, the importance of social licence, and the value of a balanced mix of generation, storage, firming and transmission infrastructure. Members noted the importance of explaining transmission investment in a way that links system need with consumer outcomes, including reliability, affordability and long-term planning certainty.

Data centres were discussed as a significant and fast-moving area of demand growth. Transgrid outlined its high-level approach, including supporting economic development while seeking to ensure that consumers are protected from inappropriate network cost impacts and that system security considerations are addressed.

Members asked about connection arrangements, regional development opportunities, demand response, generation matching and the potential for large loads to contribute to system reliability. Transgrid noted that these matters would continue to be considered through policy, regulatory and connection processes, including how large load connections are assessed and how consumer impacts are managed.

The discussion also considered the importance of ensuring that emerging sources of electricity demand are understood in the context of broader system planning. Members noted that clear public communication will be important where new large loads may affect network investment, reliability requirements or perceptions of fairness between different customer groups.

Transgrid noted that these issues are being considered alongside broader energy transition priorities, including the need to connect new generation and storage, maintain system security and deliver transmission infrastructure in a timely and efficient way. The discussion reinforced the importance of explaining both the technical drivers and consumer implications of network decisions in plain English.

Consumer Working Group update

The Independent Chair of the Revenue Proposal 4 (RP4) Consumer Working Group (CWG) provided an update on the group's work. The update noted that the group had been engaging with Transgrid on investment planning, consumer value, capital expenditure, operating expenditure, deliverability and consumer research.

The process was described as constructive, with the group continuing to test how consumer priorities are reflected in Transgrid's developing RP4, including how expenditure is explained and justified from a consumer perspective.

Members discussed the need for RP4 to demonstrate clear consumer value, disciplined expenditure planning and practical consideration of deliverability. The group also noted the value of sharing emerging themes from consumer research with the CAG and considering lessons from other network regulatory determinations.

Discussion included the importance of making trade-offs clear, explaining the timing of investment, and showing how consumer priorities are being considered in the development of the proposal.

The update noted that the CWG is providing an important forum for testing the clarity of Transgrid's proposed investment narrative and the evidence used to support expenditure forecasts. Members discussed the importance of linking proposed expenditure to customer outcomes, including reliability, affordability, resilience and the timely delivery of services required through the energy transition.

Members also noted that consumer engagement should help identify where additional explanation may be needed, particularly in relation to deliverability, cost pressures and the balance between near-term affordability and longer-term network benefits. Transgrid noted that feedback from the CWG and CAG would continue to inform how the Revenue Proposal 4 material is developed and communicated.

Energy Network Regulation Review

Transgrid and Energy Networks Australia presented on the Australian Energy Market Commission's Electricity Network Regulation Review. The discussion focused on the need for the review to be framed in plain English and clearly linked to consumer outcomes.

Members encouraged industry participants to explain what problem each reform is seeking to solve, why it matters for consumers, and how proposed changes would improve outcomes. The discussion also noted the importance of ensuring that any reform process considers the pace and scale of the energy transition, while remaining understandable and accessible for consumer representatives.

Members also discussed consultation timing, uncertainty mechanisms, the five-year regulatory cycle, reform evaluation, and the importance of engaging through existing consumer forums where possible. Members noted that consultation should allow sufficient time for meaningful consumer input and should explain the practical implications of proposed reforms.

Members discussed the importance of clearly explaining uncertainty mechanisms, including how they may support efficient investment while also protecting consumers from unnecessary costs. The discussion noted that any proposed changes should be assessed against practical consumer outcomes, rather than being framed only as technical regulatory matters.

The discussion also considered whether existing regulatory processes remain fit for purpose given the pace of change in the energy sector. Members emphasised the value of early, accessible and coordinated

engagement so consumer representatives can understand the implications of proposed reforms and provide meaningful input before positions are settled.

Transgrid noted the feedback and committed to continuing engagement with the CAG as the review progresses.

Summary, reflections and next steps

The Chair closed the meeting by thanking members, presenters and guests for their contributions. Future agenda topics identified included ongoing engagement on data centres, consumer panel themes, deliverability, lessons from other regulatory determinations, the Electricity Network Regulation Review, tariff reform and transmission-level observations from changing battery uptake.

Members also noted the value of continuing to use the CAG as a forum for testing how complex technical, policy and regulatory matters are communicated to consumers.

Action items

Action item	Status/notes
Transgrid to share with Consumer Advisory Group members a copy of the speech delivered by Transgrid's Chief Executive Officer at Australian Energy Week.	Copy of speech sent to CAG members on 17 June 2026.
Transgrid to consider opportunities to collaborate with VicGrid on a clear, consistent, whole-of-project joint narrative for the Victoria to New South Wales Interconnector West project.	Update to be provided at the 22 July 2026 CAG meeting.

Contact details

If you require any information on this summary or in relation to CAG meetings, please email stakeholderengagement@transgrid.com.au

Next meeting

Date:	Friday, 3 July 2026	Time:	9.30am – 12.30pm
Location:	Online using Microsoft Teams		
Chair:	Maryanne Graham, Executive General Manager, Corporate Affairs, Stakeholder Engagement and Environment		

Appendix – Attendee list

Attendee Name	Attendee Organisation/Position
Wendy Black	Business Council of Australia (in-person)
Leigh Clemow	Energy Users Association Australia (in person)
Shelby Macfarlane-Hill	Energy Users Association Australia (in person)
Mary Karras	Ethnic Communities Council (in person)
Rod Stowe	Independent Consumer Advocate (online)
Louise Benjamin	Independent Consumer Advocate (in person)
Mike Swanston	Independent Consumer Advocate (in person)
Gavin Dufty	St Vincent de Paul (in person)
Ruth Lavery	Chair - RP4 Consumer Working Group (in person)
Adrian Dwyer	Infrastructure Partnerships Australia (in person)
Panos Priftakis	Snowy Hydro (online)
Dominic Adams	Energy Networks Australia (in person)
Ben Roberts	AER (online)
Transgrid Attendees	
Grant King	Board Director
Stasha Prnjatovic	Board Director
Cristina Cifuentes	Board Director (in person)
Anthea McKinnell	Board Director
Philippe Wind	Board Director
Brett Redman	CEO (in person)
Maryanne Graham	EGM Corporate Affairs, Stakeholder Engagement and Environment (in person)
Nadine Lennie	Chief Financial Officer (in person)
Jennifer Hughes	EGM Delivery (in person)
Jason Krstanoski	EGM Network (in person)
Patrick Duffy	Director of Regulation (in person)
Nicole Ryan	GM Strategic Advocacy, Government and Legacy (in person)
Alex McPherson	GM Regulation & Policy (in person)
Rupert Doney	Head of Energy Policy (in person)
Jane Deane	Senior Manager Stakeholder and Corporate Engagement (in person)
Belinda Ackermann	Senior Advisor Stakeholder Engagement (in person)