

# What We Heard Report HumeLink EIS Webinars

2 May 2023 - 5 May 2023

## Purpose

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The purpose of the 'What We Heard Report' is to capture and share information and issues discussed at key engagement events. The reports are published on the project website for those not able to attend an engagement event, as a record of engagement and to provide transparency of items discussed during the forum. They are also passed onto the project team for consideration during project development.

## Summary

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As part of the development of Environmental Impact Statement (EIS) for HumeLink, the community engagement team delivered two webinars to 16 attendees during May 2023. These sessions aimed to share project information with community members and stakeholders and seek their feedback by:

- Providing clear and timely information on the projects' EIS and relevant technical reports
- Introducing the project team and technical specialists
- Establishing a channel for community and stakeholders to raise questions and concerns
- Encouraging feedback on the project and the engagement to date
- Offering an opportunity for stakeholders to provide input on what specialist studies they wish to hear more about.

The webinars focused on Traffic and Transport and Noise and Vibration and are the third in a series of webinars designed to provide information on each of the EIS technical studies in the lead up to the EIS exhibition.

The sessions were widely promoted via the HumeLink newsletter distributed to more than 16,000 locations, Electronic Direct Mail (EDM) to more than 600 email subscribers, on HumeLink's webpage and via social media. Attendees registered through digital links located on HumeLink's webpage. The webinar sessions were hosted on Zoom.

## Approach

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Attendees registered to the webinars via Zoom registration links on located on HumeLink's webpage. Webinars were held on the following dates and times:

Webinar	Date	Time
1	Tuesday 2 May	5:30pm to 7:00pm (AEST)
2	Friday 5 May	12:00pm to 1:30pm (AEST)

View the webinar presentation slides [here](#).

Webinar agenda:

Topic	Time
Welcome address and Acknowledgment of Country	3 minutes
Introduction and Purpose of the EIS webinars	2 minutes
HumeLink project update	5 minutes
EIS introduction and update <ul style="list-style-type: none"> <li>- Traffic &amp; Transport</li> <li>- Noise &amp; Vibration</li> </ul>	20 minutes
Questions	20 minutes
Close	3 minutes

## Key themes – raised by attendees

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- Potential traffic and transport impacts during construction and operation of the project, including identified roads for construction traffic
- Potential noise and vibration impacts during construction and operation of the project, including corona noise
- Route alignment and tower locations
- Consultation undertaken for EIS technical studies
- EIS public exhibition period
- Proposed Green Hills route option
- Upcoming community information sessions.