

2026 Energy Charter Disclosure



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Acknowledgement of Country

We acknowledge the long-standing connection to Country shared by the Traditional Custodian of the lands, skies and waterways on which we live and work.

We recognise that Country is rich in tens of thousands of years of history and culture and that every community we work in has its own unique connection with the land.

We honour this in the actions we take – and pay our respects to Elders past and present.

Scan the QR code
for more information about
Transgrid’s cultural heritage
and reconciliation



From the CEO

As a founding signatory of the Energy Charter, Transgrid Group remains committed to delivering better outcomes for customers, consumers and communities. As the energy transition accelerates, our focus is on building the infrastructure needed to connect new generation, maintain reliability and support an affordable energy future.

In FY26 we completed construction of EnergyConnect, advanced HumeLink into major construction and continued planning and consultation on VNI West and other critical network projects. At the same time, we maintained a safe, reliable and secure network for the households, businesses and communities that depend on it every day.

We recognise that delivering the energy transition is about more than infrastructure. It requires trust, transparency and meaningful engagement. Throughout FY26, we continued working closely with landowners, communities, First Nations peoples, customers, regulators and industry stakeholders to ensure their feedback helped shape how projects are planned and delivered. As our projects progress, maintaining strong relationships and responding to community concerns remains fundamental to how we operate.

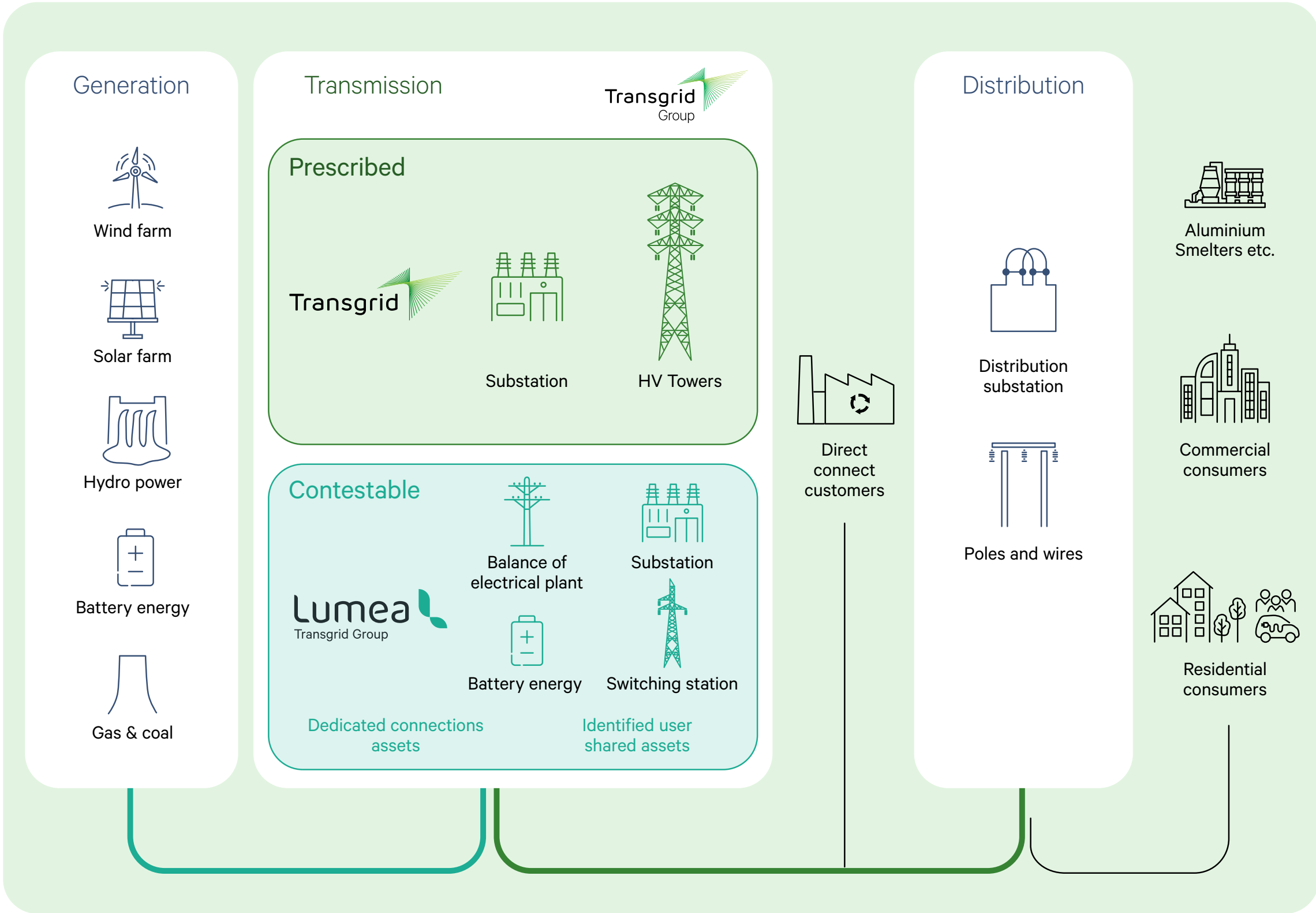
This report highlights our progress during FY26 and how we are delivering on our commitment to customers, consumers and communities. We remain focused on listening to feedback, responding to concerns and improving how we plan, engage and deliver, recognising that trust is earned through actions and outcomes.



Brett Redman
Chief Executive Officer

About the Transgrid Group

The Transgrid Group consists of two businesses: Transgrid, our regulated high-voltage transmission network business, and Lumea, our non-prescribed energy infrastructure and telecommunications business. Together, they support electricity reliability today, while enabling the new generation, storage, customer connections and digital infrastructure needed for a lower-carbon energy system.



Transgrid

Transgrid operates and manages the high-voltage electricity transmission network in NSW and the ACT. The network transports electricity from diverse generation sources - including wind, solar, hydro, gas and coal - to large industrial customers and distribution networks that deliver power to homes and businesses.

This is the largest part of our business and includes a 99-year lease to own and operate the assets acquired from the NSW State Government in 2015. The Australian Energy Regulator (AER) is responsible for regulating Transgrid's prescribed services business under the National Electricity Rules (NER), including the setting and monitoring of expenditure and revenue.

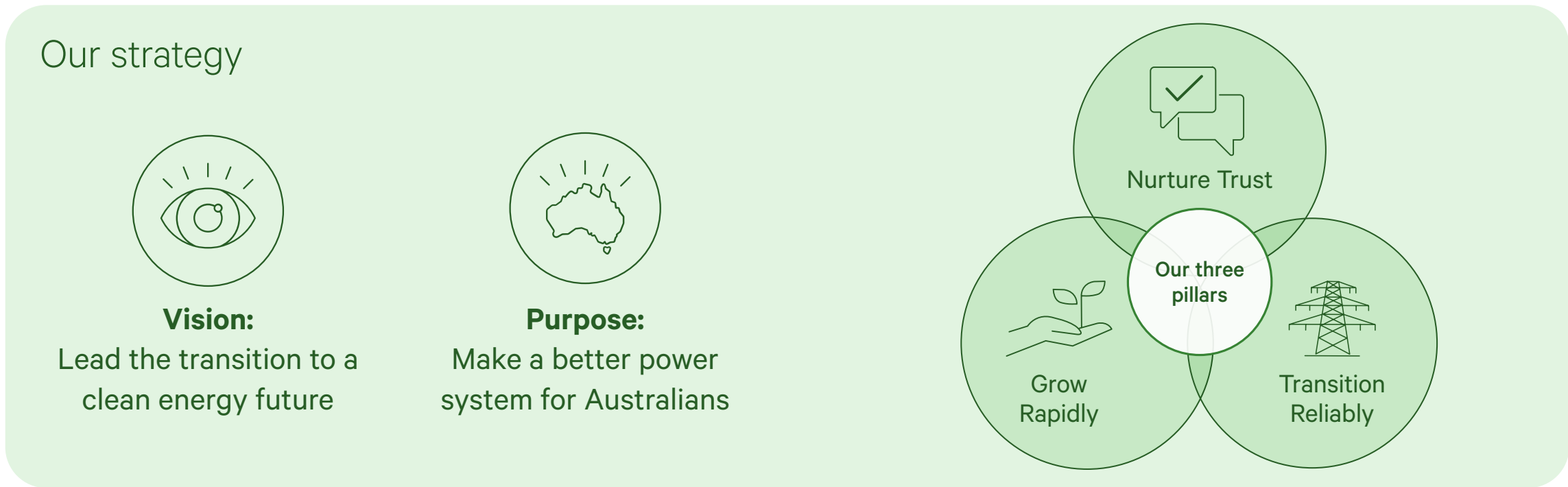
Transgrid is headquartered in Sydney, with regional offices in Western Sydney, Orange, Newcastle, Tamworth, Wagga Wagga and Yass. Our network is a critical part of the National Electricity Market, supporting energy trading across NSW, the ACT and interconnections with neighbouring states.

Lumea

Lumea is our non-prescribed business and an essential energy infrastructure provider helping to accelerate Australia's energy transition. It connects renewable energy generators, battery energy storage systems, data centres and large-load customers to the transmission grid.

Lumea is also one of Australia's leading telecommunications providers to renewable energy projects, with a focus on regional areas, data transmission and emergency broadcast services. Its independent, above-ground fibre-optic network supports high-capacity, resilient and flexible connectivity across metropolitan and regional areas along the eastern seaboard.

Through Lumea, the Group continues to work with customers and communities in project corridors to improve connectivity using existing and new infrastructure.

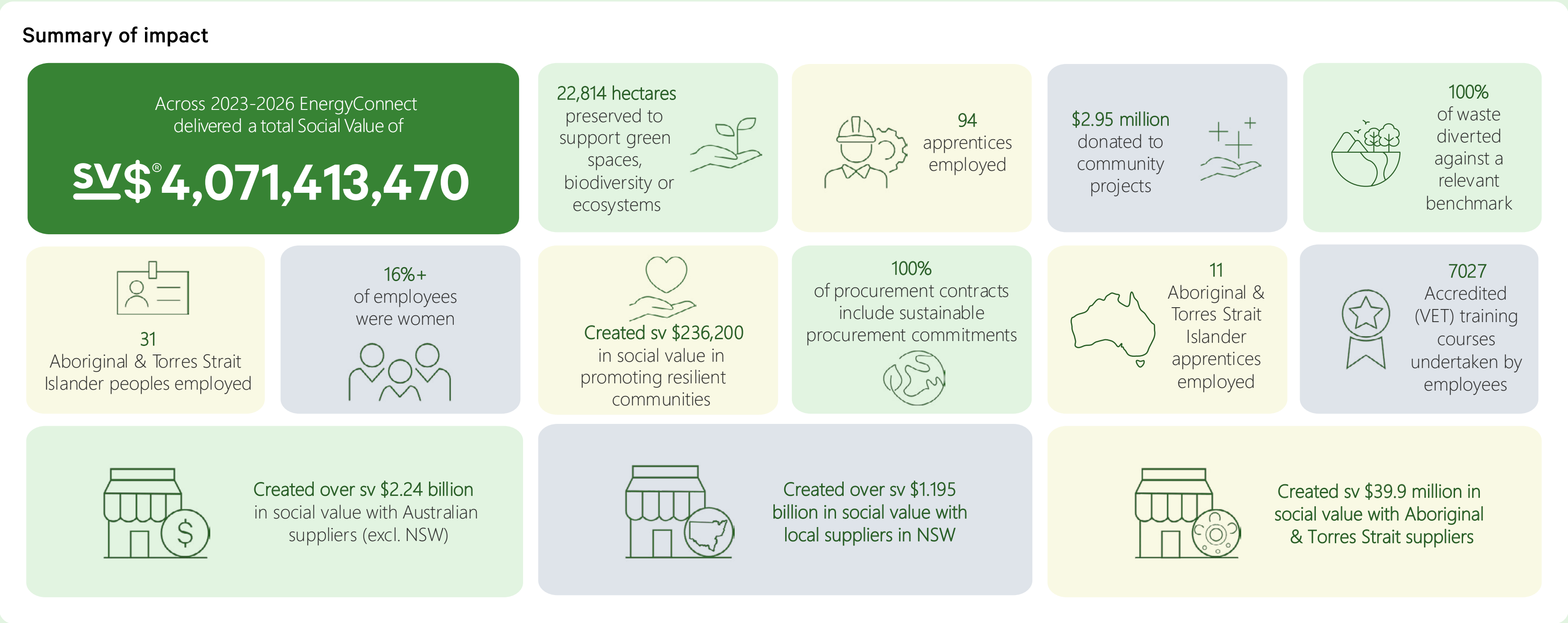


FY26 customer and community highlights

About our FY26 maturity self-assessment

Our self-assessment draws on insights from across the business, supported by input from the Executive and Senior Leadership Team. It reflects both our progress in FY26 and our commitment to continuous improvement. As the Energy Charter's Accountability and Impact approach evolves, we have focused not only on what we achieved, but the outcomes delivered for customers and communities, and how these insights are shaping our future priorities. While we have made meaningful progress, we recognise there is more to do to strengthen customer and community outcomes.

Key highlights: measuring EnergyConnect’s social value



EnergyConnect has demonstrated that major transmission projects can create significant benefits for communities beyond the delivery of infrastructure. For the first time, Transgrid partnered with Social Value Portal to apply the TOM System Australia, providing an independent and evidence-based assessment of the social, economic and environmental outcomes generated through a major transmission project. Using this methodology, the report estimated that

EnergyConnect created approximately \$4.1 billion in social value between June 2023 and June 2026 through workforce development, local procurement, community investment, environmental outcomes and First Nations participation.

The report identified significant outcomes across the project, including employment for 2,193 local people, 94 apprenticeships, more than 7,000 accredited training completions, \$2.95 million invested in community

projects and more than \$700 million spent with NSW suppliers. It also highlighted Aboriginal and Torres Strait Islander employment and supplier participation, alongside the protection of 22,814 hectares through Biodiversity Stewardship Agreements. Beyond quantifying project outcomes, the findings provide a stronger evidence base to demonstrate public value, strengthen accountability and inform future environmental and social investment decisions.

Wiradjuri Cultural Education Program

The Wiradjuri Cultural Education Workshops demonstrate how First Nations leadership and community partnership can deliver cultural, educational and economic benefits in regions hosting critical energy infrastructure.

In support of NAIDOC Week 2025, the Transgrid Discovery Hub in Wagga Wagga hosted the inaugural program for more than 350 students from across the region. Five rotating Aboriginal and Torres Strait Islander led workshops shared cultural knowledge through weaving, traditional food preparation, totem art, story stones and animation face mapping. Each program concluded with a group yarning circle and traditional dancing.

The program was co-designed with local Elders and community members and aligned with the NSW education curriculum. Girls at the Centre, a partnership between The Smith Family and Transgrid, also helped develop and facilitate the workshops. This approach ensured cultural knowledge remained community led while providing students with authentic, practical learning experiences.

Strong community and school demand resulted in the program being fully booked. By placing Wiradjuri voices at the centre of design and delivery, the workshops supported cultural preservation, knowledge sharing and greater understanding of Wiradjuri culture, language and connection to Country. The program demonstrates how locally led partnerships can strengthen trust, participation and inclusion while delivering lasting benefits for communities involved in the energy transition.

HumeLink Community Investment and Benefits Program (CIBP)

The HumeLink Community Investment and Benefits Program helps ensure communities across the project footprint share in the benefits of major transmission investment. Informed by extensive community engagement, the program directs funding towards local priorities and initiatives that deliver meaningful, lasting outcomes.

22 community led projects have been funded, including upgrades to sporting and recreation facilities, community and visitor infrastructure, childcare, emergency response services, public amenities and environmental restoration. Examples include solar shade structures at Yass Memorial Swimming Pool, electronic fire danger rating signage and fire intelligence cameras, and an upgrade to the Bookham Volunteer Rural Fire Brigade station.

HumeLink East and HumeLink West have each allocated up to \$2 million, providing a combined commitment of up to \$4 million. With all projects selected, the program has moved into delivery. This community informed approach improves transparency, directs investment towards identified local needs and supports enduring benefits for communities hosting critical energy infrastructure. Funding is subject to prudence and efficiency requirements, ensuring investment remains in the long term interests of energy consumers.

VNI West (NSW): refining project delivery through community feedback and stakeholder engagement

VNI West demonstrates how meaningful stakeholder engagement can shape project development. During the 28-day public exhibition of the Environmental Impact Statement, Transgrid delivered 16 community information sessions and a comprehensive engagement program to support informed participation in the planning process. This resulted in 144 submissions to the NSW Department of Planning, Housing and Infrastructure from councils, government agencies, community members and organisations.

Community feedback, together with ongoing technical assessments and strategic planning, informed refinements to traffic routes, temporary worker accommodation, construction compounds, transmission tower locations and access tracks, as well as a staged delivery approach aligned with related network infrastructure programs. Engagement continued beyond the exhibition period through additional community information sessions, Community Consultative Group meetings, Aboriginal Focus Group meetings and targeted consultation. These activities strengthened Transgrid's understanding of local priorities and informed the Amendment Report and Submissions Report, demonstrating the value of transparent and ongoing engagement in project planning.

Stretch Reconciliation Action Plan (RAP)

The completion of Transgrid's three-year Stretch Reconciliation Action Plan strengthened relationships with First Nations communities, increased economic participation and embedded cultural awareness across the organisation. Significant outcomes included exceeding the annual First Nations procurement target, achieving \$5.2 million in spend with 20 First Nations suppliers, and reaching the target of 3.5% First Nations employees ahead of schedule.

The RAP also expanded opportunities for cultural learning and engagement through On Country experiences, cultural awareness programs, partnerships with First Nations organisations and community led initiatives. These activities increased cultural understanding among employees and leaders, strengthened partnerships with Traditional Custodians and supported greater inclusion of First Nations knowledge and perspectives in project planning and delivery.

By creating employment pathways, supporting First Nations businesses and fostering deeper relationships with communities, the RAP delivered lasting social and economic benefits while helping build trust, respect and shared value across the communities in which Transgrid operates.

Principle 1

We will put customers at the centre of our business and the energy system

Strengthening trust through meaningful engagement

Our engagement approach is grounded in early, transparent and ongoing consultation. We focus on listening earlier, responding faster and ensuring community and stakeholder feedback informed project planning, design and delivery. Working closely with landowners, communities, customers, governments, regulators and industry partners, we sought to improve outcomes, strengthen trust and make the benefits of major infrastructure more visible in the regions that host it.

Engagement at scale, focused on positive outcomes for communities and consumers

Transgrid engages with more than 18,000 landowners with existing easements across NSW and the ACT, as well as communities, councils, government agencies, industry partners and customers connected to active major project corridors. In FY26, we recorded 76,304 engagement activities across Major Projects, operations and network solutions projects.

Maturity assessment

2022-2023	2023-2024	2024-2025	2025-2026
Emerging to Evolved	Emerging to Evolved	Emerging to Evolved	Emerging to Evolved

Our FY26 activity included digital communications, emails, phone calls, SMS interactions, community and stakeholder meetings, letters, forms, submissions, online engagements and community information sessions. During the year, Transgrid closed out or responded to 1,060 enquiries, acknowledged 100 per cent of complaints within two business days and completed or responded to 99 per cent of complaints within 10 business days, an improvement of four percentage points from FY25.

Strategic Benefit Payments Scheme

From 1 July 2025, the NSW Government’s Strategic Benefit Payments Scheme took effect for nation-critical transmission projects including EnergyConnect, HumeLink and VNI West. Eligible landholders receive annual payments of \$10,000 per kilometre of transmission line on their property for 20 years, adjusted to CPI.

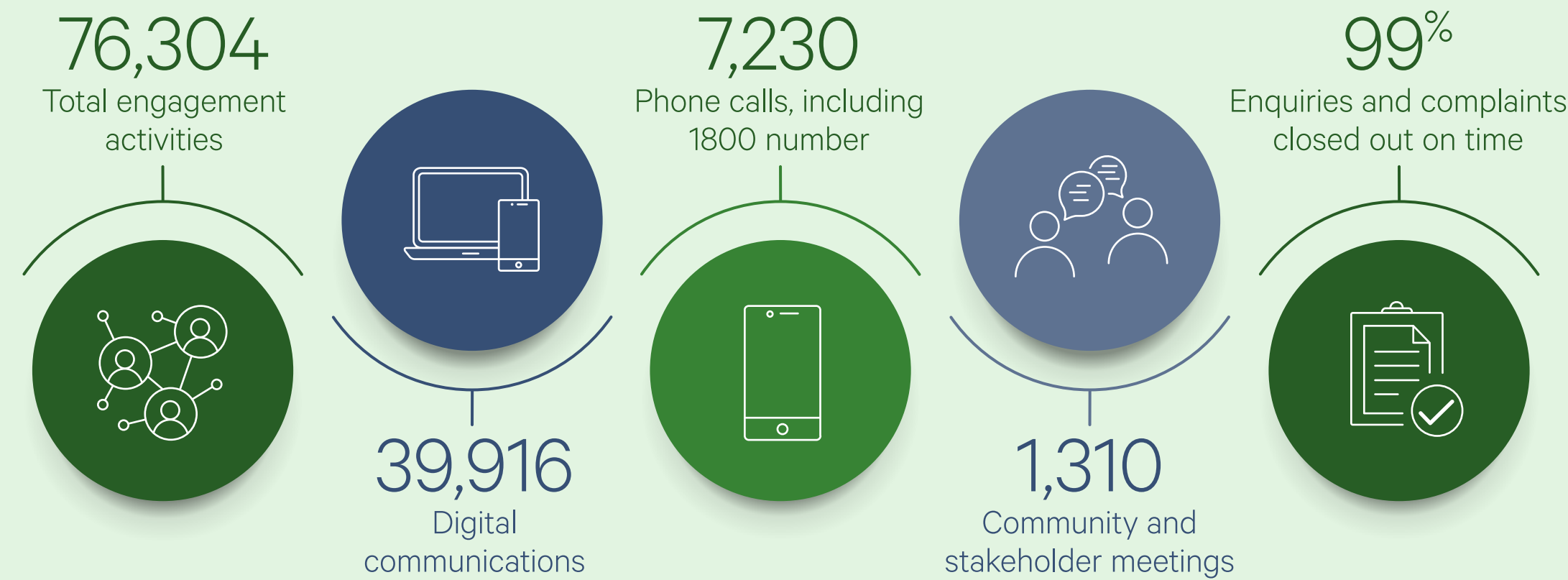
Transgrid administers the scheme and has commenced engagement with eligible landholders on the energised sections of EnergyConnect Lines 1, Buronga to the South Australian border, and 4, Buronga to Red Cliffs. Payments will extend to further landholders progressively as additional project lines are energised.

EngageMark Silver accreditation

In February 2026, Transgrid received Silver accreditation under the EngageMark framework, which assesses engagement practice in the building and infrastructure sectors of Australia and New Zealand. The assessment evaluated nine engagement dimensions against evidence-based standards for managing complex, large-scale engagement programs.

The assessment recognised strengths in Culture and Governance, while identifying Practice as an area for continued development. This gives Transgrid a clearer benchmark for improving engagement as major construction activity increases.

Engagement activity and responsiveness in FY26



Principle 2

We will improve energy affordability for customers

We keep customers, consumers and communities at the centre of our decision making as we plan, build and operate the transmission infrastructure needed for a reliable, secure and affordable energy future.

Critical planning documents to support affordability and reliability include our:

- [System Security Roadmap](#), which outlines how we are ensuring a reliable and affordable transition to clean energy, focusing on energy reliability, system security and operability.
- [Transmission Planning Report 2026 \(TAPR\)](#), which describes forecasts and network constraints in the short term and sets out a detailed 10-year plan. We publish this annual report in accordance with the National Electricity Rules.

Building the Southern Backbone and Sydney Ring

Six major transmission projects, complemented by renewable energy zone connections, interstate interconnectors and system-security investments, are transforming the New South Wales transmission network.

Together, these projects are developing two interconnected system platforms.

Southern Backbone

EnergyConnect, HumeLink and Victoria to New South Wales Interconnector West will support renewable generation, storage and interstate energy flows from South Australia, Victoria and southern New South Wales into the Sydney 500 kilovolt ring. The Snowy 2.0 Connection will integrate with this backbone to enable access to pumped-hydro generation.

Sydney Ring

The Hunter Transmission Project and Sydney Ring South will strengthen the high-capacity pathways supplying the Sydney, Newcastle and Wollongong region, where approximately three-quarters of New South Wales electricity demand is concentrated.

Major projects proceed through established regulatory and investment-assessment processes. This includes the Regulatory Investment Test for Transmission (RIT-T) and the Australian Energy Regulator’s revenue-determination process. Where non-network alternatives, such as demand-side management or grid-scale storage, offer a better outcome for consumers, they are considered through these processes.

Maturity assessment

2022-2023	2023-2024	2024-2025	2025-2026
Emerging	Emerging	Emerging	Emerging

Estimated completion	Project	FY26 Milestone
2026	EnergyConnect Status: Energised — completion works underway	Energised June 2026 and more than 99% complete; 1,508 towers/monopoles and 10,385 km of conductor; approximately \$300m of local procurement; over 1,500 jobs supported; >10M worker hours.
2027	HumeLink Status: Construction underway	824 towers across 365 km (365 West / 459 East); over 150 towers erected at 30 June 2026; first towers Nov 2025 (West) & Jan 2026 (East); 124-tonne transformer delivered to Maragle and 134-tonne shunt reactor to Bannaby.
early 2030s	VNI West Status: Planning	Environmental Impact Statement (EIS) on public exhibition; 9 community sessions Mar 2026; Stage 1 (South West Renewable Energy Zone) and Stage 2 (240 km to Vic border) progressing.
2026	Snowy 2.0 Connection Status: Construction underway	80% complete; Maragle Switching Station energised Oct 2025 — 4 months ahead of schedule.
2029	Hunter Transmission Project Status: Planning	Preferred network operator confirmed; approximately 100 km 500 kV line; Australian Energy Regulator (AER) submission expected October 2026 with determination expected April 2027; estimated completion Nov 2029.
2033	Sydney Ring South Status: RIT-T underway	Project Assessment Draft Report (PADR) published May 2026; preferred option: 500 kV Bannaby to SW Sydney; \$3.2bn net market benefits.

EnergyConnect

Australia’s largest transmission project nears completion

EnergyConnect — Australia’s largest transmission project — reached a defining moment in FY26 when the 700 km transmission backbone was energised in June 2026, with the project more than 99% complete and commissioning underway at Dinawan Substation, south of Coleambally in the Riverina.

The substation at Dinawan is a demanding engineering and logistical undertaking: a 4-hectare substation on a remote Riverina site, with 120 megavolt-amperes reactive (MVA_r) synchronous condensers to enhance voltage stability, four shunt reactors and two capacitor banks. Across the project, approximately \$300 million of local procurement was delivered and more than 1,500 jobs were supported, creating a lasting economic legacy for host communities across regional NSW.

EnergyConnect enables electricity to flow more efficiently between NSW, South Australia and Victoria: when SA renewable output is high, surplus low-cost electricity can be exported to NSW and Victoria; when it is low, eastern-state generation reduces reliance on higher-cost gas-fired generation in SA. Stage 1 became fully operational in April 2025, releasing 150 MW of transfer capacity in both directions and marking the first operational energy transfers between the three states. Stage 2 lifts the interconnector’s capacity to 800 MW following inter-network testing. It also provides shared system inertia and strength, improving security across all three states, and its engineering legacy — including Australia’s first use of certain transmission technologies at scale — will inform the design of every major project that follows.

HumeLink

Progressing the Southern Backbone

HumeLink entered its most visible phase in FY26 with the first transmission towers rising near Gregadoo in late November 2025, and first towers on HumeLink East were erected in January 2026. Spanning 365 km across the Gugaa, Maragle and Bannaby corridors, with two new 330 kV lines connecting Gugaa to the existing Wagga substation, the project will connect 2,200 MW of on-demand energy to the grid — enough to power three million homes for a week — and unlock the full output of Snowy 2.0.

By May 2026, heavy-haul convoys had delivered a 124-tonne transformer to Maragle Substation in the Snowy Valleys and a 134-tonne shunt reactor to Bannaby in the Southern Highlands. Maragle will be the first substation in Transgrid’s network to feature three 500 kV transformer banks — a capability critical to unlocking Snowy 2.0’s full potential.

HumeLink is the centrepiece of the Southern Backbone — the 500 kV corridor that will link Victoria to the Sydney 500 kV Ring. Existing capacity between Southern NSW and the major load centres of Sydney, Newcastle and Wollongong is already heavily utilised at peak demand. HumeLink will increase transfer capacity and stability limits, enable greater access to lower-cost generation and facilitate renewable development in high-quality resource areas in Southern NSW.

Snowy 2.0 Connection

An Australian engineering milestone

The Snowy 2.0 Connection project reached 80% completion in FY26, with Maragle Switching Station energised in October 2025 — four months ahead of the original schedule. The project includes a 1.6 km Tumut River span and the use of High Temperature Low Sag (HTLS) conductor — an Australian first. Together, the Snowy 2.0 Connection and HumeLink will integrate 2,200 MW of pumped hydro storage into the NSW transmission network, providing critical on-demand dispatchable generation to firm renewable output across the national grid.

Hunter Transmission Project

Strengthening the Path from Hunter to Sydney

The Hunter Transmission Project (HTP) is a key component of the Sydney Ring — a coordinated set of investments to increase transfer capacity into the Sydney, Newcastle and Wollongong (SNW) region as coal generation at Eraring and Vales Point retires. The SNW region accounts for approximately three-quarters of electricity demand in NSW. Without further augmentation, the existing 330 kV network into Sydney and Newcastle will not have sufficient capacity to reliably supply these load centres as remote renewable generation from renewable energy zones (REZs) increases. HTP, alongside Sydney Ring South, is essential to maintaining the reliability of supply that consumers in the region depend on — and to creating the market conditions for competitively priced renewable energy.

VNI West

Strengthening NSW–Victoria Interconnection

With the current network configuration in South West NSW, the network’s ability to transfer energy is limited by a maximum generation hosting capacity of up to 550 MW. Victoria to New South Wales Interconnector West (VNI West) — together with EnergyConnect and HumeLink — is needed to achieve the intended network capacity of 2.5 gigawatts (GW) in the South West REZ. In FY26, the EIS for this project was placed on public exhibition and nine community sessions were held in March 2026. The project is being progressed in a staged approach to better align investment timing with expected market benefits.

Sydney Ring South

Powering the South-West Growth Corridor

The existing transmission network supplying the SNW region from the south relies on three single-circuit 330 kV transmission lines. As the economy electrifies and energy demand grows — particularly from data centres in Western Sydney, expected to add approximately 1.5 GW of demand — these lines will constrain the transfer of renewable generation from South West NSW. Sydney Ring South is the solution to that constraint, and delivering it well depends on earning community trust before construction begins. As an Actionable ISP project, the initiative is progressing through the Regulatory Investment Test for Transmission (RIT-T), with the PADR published in May 2026.

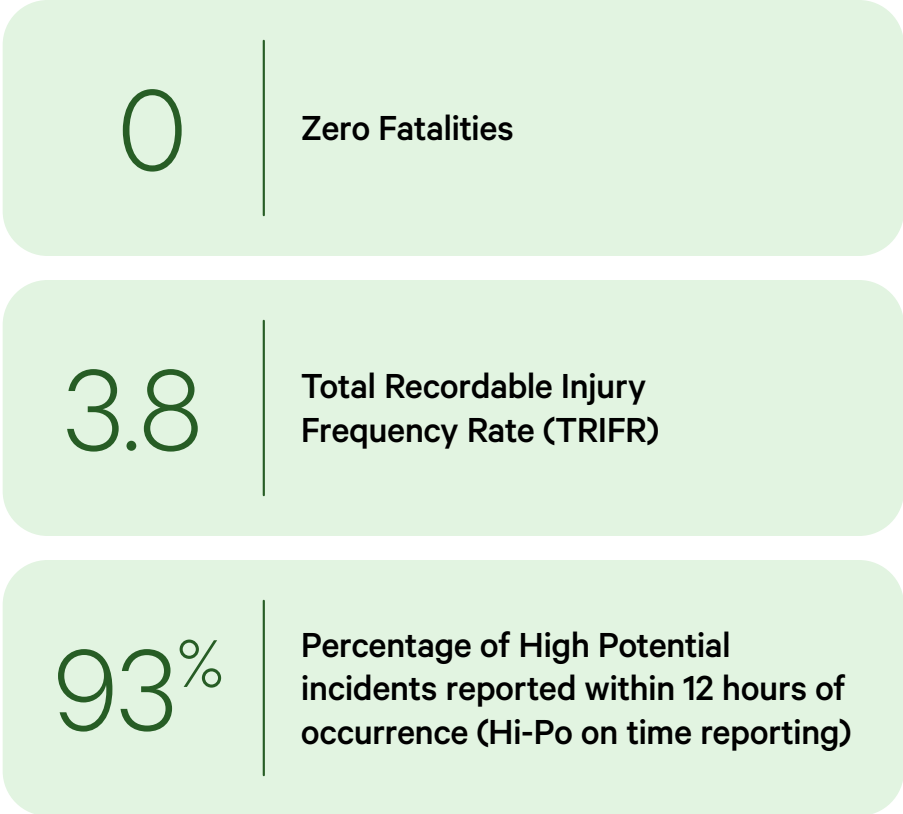
Principle 3

We will provide energy safely, securely, sustainably and reliably

Caring for our people and communities

The safety, health and wellbeing of our people, contractors, visitors and communities is fundamental to how we deliver energy infrastructure. We are committed to creating environments where physical and psychological risks are identified and managed early, concerns can be raised openly and everyone takes responsibility for safe outcomes.

By prioritising safety and wellbeing in our operations and projects, we seek to minimise impacts, protect people and deliver outcomes that support the long term interests of customers, consumers and the communities we serve.



Maturity assessment

	2023-2024	2024-2025	2025-2026
Safety	Empowered	Empowered	Empowered
Environment	Evolved to Empowered	Evolved to Empowered	Evolved to Empowered
Shift to cleaner energy system	Evolved to Empowered	Evolved to Empowered	Evolved to Empowered
Connection, service and reliability	Emerging	Emerging	Emerging

Safety is personal and non-negotiable

Every person who works for Transgrid has the right to return home safely every day. That is more than an aspiration. It is the standard that underpins our Health and Safety Policy and guides decision-making across every part of our business, from the office to the field and throughout our delivery partner’s workforce.

Our policy makes clear that health, safety and wellbeing are fundamental to how we plan, build, operate, maintain and decommission critical infrastructure. It also reinforces a shared responsibility across the organisation to think safe, work safe and ensure everyone returns home safely at the end of every shift.

In FY26, this commitment was demonstrated in visible and practical ways. Leaders consistently reinforced that safety is the foundation of disciplined delivery, supported by careful planning, clear expectations

and effective risk controls. Teams took time to pause, assess risks and reset before undertaking critical tasks. Workers were empowered to stop work when conditions were unsafe, and project teams regularly came together to reflect on incidents, share learnings and strengthen safe work practices.

While we are proud to have recorded zero fatalities during FY26, safety is not measured by a single outcome. Near misses, high-risk travel, remote work and evolving site conditions are constant reminders that maintaining a safe workplace demands vigilance, strong systems and a culture where people feel confident speaking up, challenging assumptions and looking out for one another. Safety is not a destination; it is a commitment to renew every day.

Safety leadership in action

Across Major Projects and Delivery, safety leadership was reinforced through formal learning, peer recognition and everyday conversations. The inaugural Major Projects and Delivery Safety Summit in March 2026 focused on critical thinking, consistency, communication, care and connection. Leaders challenged teams to avoid complacency, ask curious questions, speak up early and build trust through one conversation at a time. During the event many employees received safety awards, recognising them by their consistent behaviour and outstanding initiatives that improved Safety outcomes, reinforcing that safety leadership is not limited to role title or hierarchy.

On HumeLink West, more than 1,000 workers came together to Wagga Wagga in May 2026 for a dedicated Health and Safety Day. The event brought Transgrid, delivery partners, subcontractors and suppliers together to reset expectations, learn from lived experience and industry experts, strengthen safe driving behaviours and recognise teams demonstrating outstanding commitment to health and safety. With delivery partners cumulatively travelling more than 200,000 kilometres a week, the focus on driver behaviour, fatigue, decision-making and journey planning was both practical and material to risk.

Technology that keeps remote teams safer

Safety is also being strengthened through practical innovation. In remote parts of the network, reliable communication can be a safety control. During FY26, Starlink satellite internet units were introduced to selected vehicles operating in connectivity-challenged areas such as Wagga Wagga and Yass, with additional grab-and-go kits planned for temporary coverage needs. Better connectivity gives field teams access to procedures, job sign-off, real-time support and emergency communications, while also supporting fatigue management, travel safety and wellbeing for people working away from home.

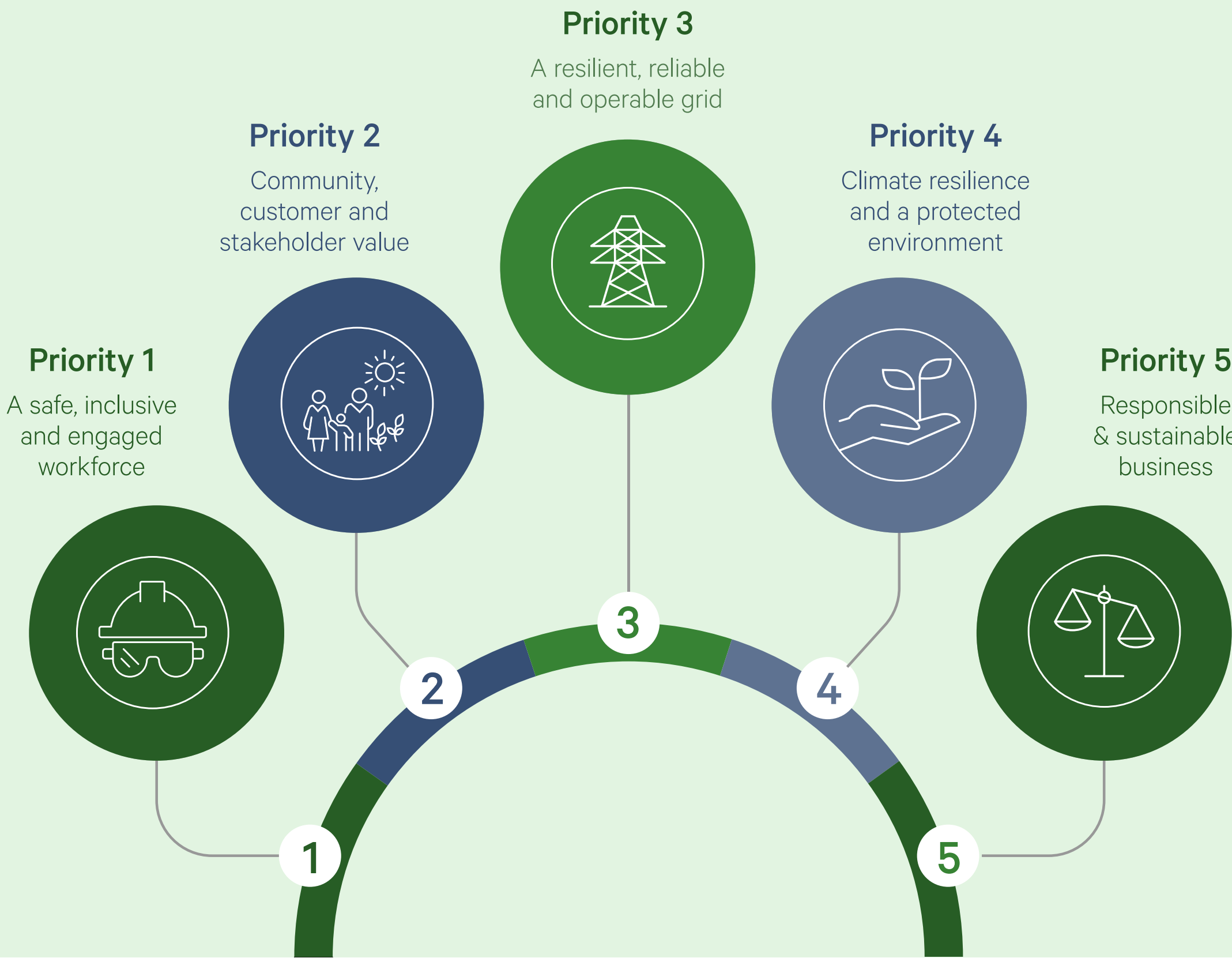
Recognition, learning and accountability

A strong safety culture depends on learning and recognition as much as rules and procedures. In FY26, Transgrid recognised teams and individuals who put safety into action — from field leaders stepping in when something was not safe, to Asset Management being recognised at the 2026 Asset Management Excellence Awards for using robotics, data and analytics to reduce outages and strengthen safety outcomes. These examples show how safety is embedded from strategy through to the field, and how innovation can reduce exposure to risk while improving outcomes for customers.

Working towards a sustainable future

Our Transgrid [FY26 Sustainability Report](#) details our progress in meeting our targets and commitments, as well as our approach to managing Environmental, Social, and Governance issues.

In FY26, we refreshed our sustainability priorities through engagement with the people and organisations who have the most at stake in Transgrid’s performance, including employees, customers, communities, investors and regulators. Their input, together with analysis of emerging regulatory and investor expectations, helped shape the five priorities and confirm the sustainability issues most relevant to our business strategy and operating context.



Energy reliability, and security through the transition to a cleaner energy system

Australia’s clean energy transition is only as fast as the grid that carries it. Transgrid must keep that grid secure and reliable every hour of every day while rebuilding it for a renewables dominated future.

Network reliability

Transgrid’s transmission network maintained exceptionally high reliability in FY26, achieving network reliability of 99.99997 per cent. As shown in the table below, performance has remained consistently strong despite increasing network complexity, reflecting the effectiveness of Transgrid’s asset maintenance, outage planning and operational capabilities. FY25 reliability of 99.9924 per cent was affected by the Broken Hill loss of supply event.

Year	MPI Score	Reliability
FY24	97%	99.9996%
FY25	93%	99.9924%
FY26	94%	99.99997%

Maintenance and operations: keeping the network safe and reliable

The Maintenance Performance Index (MPI) reached 94 per cent in FY26, reflecting the continued delivery of Transgrid’s preventive maintenance program despite increasing demands from the capital works program, rapid growth in network connections and emergency response activities, including the January 2026 Balranald storm.

During FY26, Transgrid delivered \$109 million of maintenance works across substations, transmission lines, easements and vegetation management, supporting more than 15,000 assets that underpin the reliability and security of NSW’s electricity network.

Transgrid is delivering the transmission infrastructure needed to support a reliable, secure and affordable energy future. Our portfolio of major projects is strengthening the National Electricity Market, enabling greater renewable energy integration and connecting electricity from new generation and Renewable Energy Zones (REZs) to homes, businesses and industries across the east coast.

During FY26, EnergyConnect reached a major milestone with the energisation of the 540 km transmission line between Buronga and Wagga Wagga, completing the final stage of Australia’s largest transmission project. Together with the line energised in the last year between the South Australian border, Buronga and Victoria, EnergyConnect is strengthening interconnection between states, improving system resilience and supporting greater integration of renewable energy across the National Electricity Market.

HumeLink progressed into major construction, while planning and stakeholder engagement continued for VNI West, Hunter Transmission Project, Sydney Ring South, QNI Connect and network augmentations supporting the Central West Orana Renewable Energy Zone. Together, these projects will strengthen network capability, increase transfer capacity and support a reliable and secure energy system as the generation mix continues to evolve.

Ahead of the 2026 bushfire season, Transgrid continued its annual aerial patrol program to identify and manage potential risks across the transmission network. Combining aerial inspections, LiDAR technology, vegetation management and targeted maintenance, the program supports the safe and reliable operation of the network, reduces bushfire risk and helps protect the communities and customers who rely on it.



Principle 4

We will improve the customer experience

Supporting informed and accessible engagement

The Transgrid Discovery Hub in Wagga Wagga continues to serve as a dedicated community space where landowners, communities and stakeholders can engage directly with Transgrid, learn about major transmission projects and build their understanding of Australia's evolving energy system. Shaped by extensive local consultation, the Hub sits at the heart of our major projects and supports informed participation through accessible information, interactive displays, shared meeting spaces and community focused education programs.

Designed to encourage two-way communication and provide culturally relevant experiences, the Hub offers events, workshops and self-guided discovery tools that help visitors better understand the energy system, transmission infrastructure and the opportunities

and challenges associated with the energy transition. By creating opportunities for learning, dialogue and collaboration, the Discovery Hub helps strengthen transparency, build trust and support meaningful community participation in decision making.

In FY26, the Discovery Hub welcomed 4,169 visitors and hosted 124 booked events. It also supported 173 walk-in community enquiries and 181 one to one project enquiries, demonstrating its role as a trusted source of information and engagement. Shared spaces were used by 3,737 community members across 496 hours, supported by 36 Hub Partners. Through these activities, the Discovery Hub continues to strengthen transparency, support meaningful participation and foster stronger connections between Transgrid and the communities we serve.



Caleb Arthur-Wornham
- 2nd Year Transmission
Line Apprentice

Maturity assessment

	2023-2024	2024-2025	2025-2026
Fair customer outcomes	Emerging to Evolved	Emerging to Evolved	Emerging to Evolved
Customer communication	Emerging to Evolved	Emerging to Evolved	Emerging to Evolved
Complaints	Emerging to Evolved	Emerging to Evolved	Emerging to Evolved

Transgrid Discovery Hub, Wagga Wagga by the numbers



We delivered our third annual Community Engagement Month, reinforcing our commitment to putting customers, landowners and communities at the centre of decision making. Through targeted roadshows, depot visits, toolbox talks and interactive learning modules, employees across the business were encouraged to better understand community expectations, landowner commitments and the role they play in building trust. The program strengthened awareness that positive customer and community outcomes are shaped by the everyday actions and decisions of all employees, supporting a culture of accountability, transparency and continuous improvement.

To support public safety, biosecurity and livestock management across the regions in which we operate, the Landowner Hub display continues to be refreshed across Transgrid depots and the Wagga Wagga Discovery Hub. The display provides practical information and resources for employees, contractors and landholders, including Look Up and Live safety materials, Shut the Gate Mate signage, updated Easement Guidelines and the Land Access Code of

Conduct, helping promote safe, respectful and responsible interactions with landowners and communities.

Our contestable business - Lumea

Lumea is Transgrid's contestable business, delivering energy infrastructure solutions that help connect renewable energy generation, storage and large energy users to the electricity network. Working with customers across the energy sector, Lumea supports the delivery of infrastructure that enables greater renewable energy integration, strengthens energy security and helps meet Australia's growing energy needs.

By combining specialist expertise with deep network knowledge, Lumea helps customers navigate the changing energy landscape and bring new projects to market. Through these services, Lumea contributes to a more connected, reliable and sustainable energy system, supporting better outcomes for customers, consumers and communities as Australia's energy transition progresses.

Improving communication and responsiveness

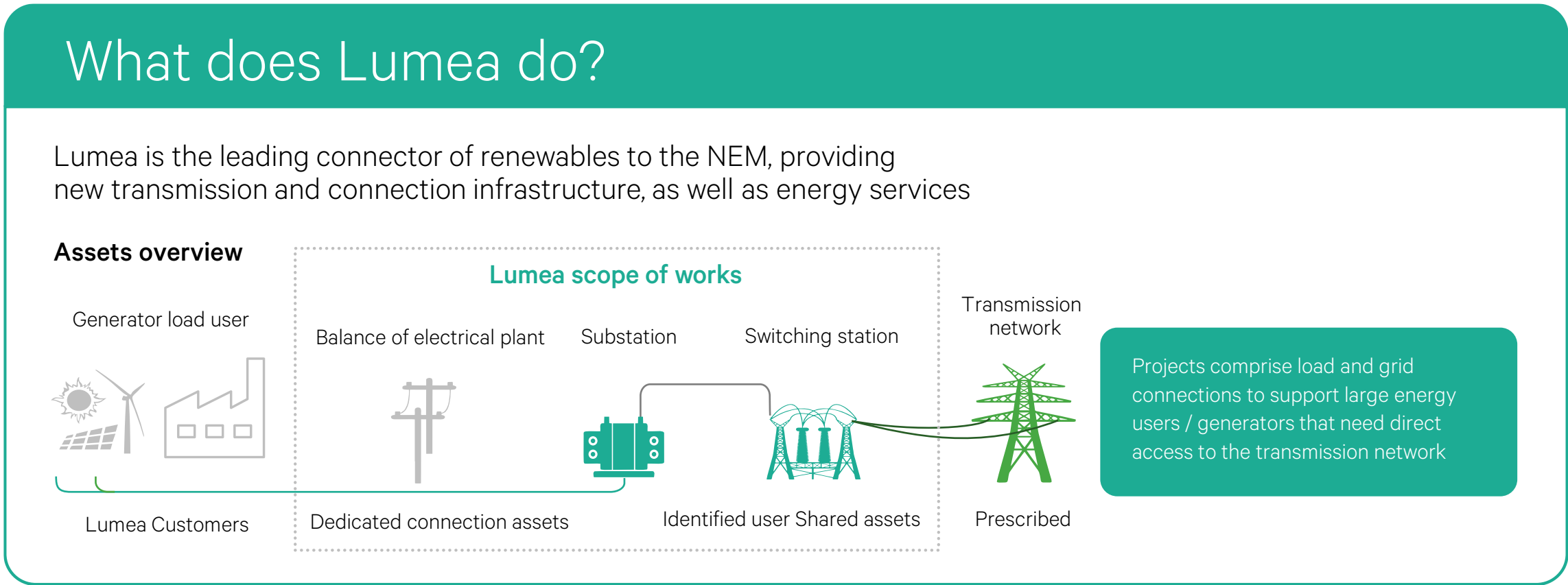
Building trust requires more than providing information. It requires listening, responding and demonstrating how feedback influences decisions. Our approach is grounded in early, transparent and ongoing engagement, ensuring landowners, communities and stakeholders have meaningful opportunities to participate in project planning and delivery and understand how their input has shaped outcomes. We work closely with customers, communities, governments, regulators and industry partners to support informed decision making and improve outcomes for the people affected by our projects.

During FY26, we continued to strengthen the systems, processes and capability that support effective engagement and responsive issue resolution. Enhancements to our stakeholder relationship management systems improved coordination across community engagement, land access and property functions, supporting more consistent communication and providing a clearer view of stakeholder interactions across the business.

During the year, Transgrid closed out or responded to 1,060 enquiries, acknowledged 100 per cent of complaints within two business days and completed or responded to 99 per cent of complaints within 10 business days, an improvement of four percentage points from FY25. These results reflect our continued focus on timely, transparent and accountable communication with landowners, communities and stakeholders.

Building engagement capability remained a priority throughout the year. All community engagement personnel maintained IAP2 accreditation while supported by ongoing professional development.

Transgrid remains committed to being a good neighbour. Our people continue to follow the Land Access Code of Conduct, supporting respectful interactions with landowners and helping build trust through consistent, transparent and accountable engagement.



Principle 5

We will support customers facing vulnerable circumstances

Supporting vulnerable landowners and communities

Transgrid recognises that major infrastructure projects can affect people and communities in different ways. Our focus is on supporting landowners and communities who host or are directly impacted by our transmission assets and projects, as well as Aboriginal and Torres Strait Islander peoples. We are committed to understanding these impacts and providing support that helps people engage with confidence, access information and participate meaningfully in project planning and delivery.



Landowner Assistance Program

Throughout FY26, Transgrid continued to provide access to independent support services for landowners who may be experiencing stress, uncertainty or anxiety associated with transmission projects. Through our partnership with external provider Assure Programs, eligible landowners can access free, confidential and independent counselling services delivered by qualified psychologists.

The program is designed to support landowner wellbeing and provide practical assistance during periods of change. Access to the service is confidential and anonymous, with Transgrid receiving no identifying information about individuals who use the service. By offering independent support, we aim to help landowners navigate project related impacts while fostering respectful, transparent and constructive engagement throughout the project lifecycle.

For more information, visit [Landowner Support and Advocacy](#).

Maturity assessment

2022-2023	2023-2024	2024-2025	2025-2026
Emerging	Emerging to Evolved	Emerging to Evolved	Emerging to Evolved

Community Partnerships Program

The Community Partnerships Program supports not for profit organisations and community groups in or near Transgrid’s network and project areas, helping communities translate local priorities into practical outcomes. Since 2023, more than 470 organisations have received more than \$1.9 million in grants for community infrastructure, educational workshops and initiatives that promote inclusion and accessibility.

During FY26, the standard program rounds awarded \$626,685 across 153 grants. Funding reflected community priorities, with 56 grants supporting wellbeing, 35 supporting safety, 27 supporting education, eight supporting clean energy and 27 supporting environmental initiatives.

These grants enabled locally led organisations to strengthen essential services, improve facilities and deliver programs responding to local needs. Examples included operational equipment for the Bowning Rural Fire Brigade, outdoor learning resources for Moulamein Preschool and access to safer driver training for young people through PCYC Singleton.

By directing support towards priorities identified by communities, the program helps ensure the regions hosting Transgrid infrastructure experience tangible and lasting benefits.



Community Partnerships Program funding

Funding point	Amount
FY24 funding awarded	\$512,724
FY25 funding awarded	\$564,234
FY26 funding awarded	\$626,685

Environmental Sustainability Community Partnerships Program

FY26 also saw the introduction of the Environmental Sustainability Community Partnerships Program, extending Transgrid’s community investment to locally led environmental action. The dedicated round focused on protecting natural landscapes, supporting resilient communities, facilitating a clean energy future, encouraging responsible consumption and protecting cultural heritage.

Twelve organisations shared \$50,289 in funding for locally led initiatives, including wildlife corridors in the Mulgoa Valley, pollinator and sustainability gardens, wildlife care resources, First Nations gardens and outdoor learning spaces, community conservation activities and tree planting. These projects will deliver practical environmental benefits while strengthening local capability and supporting greater community participation in sustainability and conservation.



HumeLink: regional investment in progress

The Country Universities Centre (CUC) Snowy Valleys, Tumut

A purpose-built regional study hub opened with highspeed connectivity and academic support for students at any Australian university or TAFE, without leaving their community. Our funding allowed the CUC to open on schedule in a region where fewer than one in four young people hold a university degree.

Grand Pacific Health mental health outreach

Partnered with Grand Pacific Health to deliver a Community Resilience and Mental Health Program across the HumeLink corridor. The program provides accessible mental health support, early intervention services, referral pathways and resilience training, delivered through local organisations and community networks to ensure support is responsive to local needs.

Mulloon Institute landscape rehydration

Restoration of hydrologically degraded land at three sites in the project footprint, bringing together landholders, Traditional Custodians and local partners through Communities of Practice. The first confirmed site is Toolles Creek, approximately 20 km south-east of Wagga Wagga

Solar-powered telecommunications boosters

An Australian first: solar-powered mobile coverage boosters integrated onto HumeLink towers, extending Telstra signals to surrounding communities. Early testing has delivered download speeds of approximately 30 Mbps in areas that previously had no reception. Installations are complete at Myrtleville and Chatsbury

in the Upper Lachlan Shire and Wyangle in the Snowy Valleys, with further rollout planned across Wagga Wagga and Snowy Valleys local government areas.

Transgrid Energy Training Hub, Wagga Wagga

Construction is progressing on the Transgrid Energy Training Hub at the Wagga Depot, a purpose-built facility for specialist training in transmission tower construction and related competencies. The Hub will initially train and assess HumeLink workers, then serve as long-term career pathway infrastructure for regional communities as Australia’s transmission workforce grows through the energy transition.

Footing, fencing and electrical work are complete, the tower adaptor is installed and modular building installation planning is underway. The facility will carry a Wiradjuri name developed through community consultation, including a staff naming competition.



Supporting the next generation of engineers

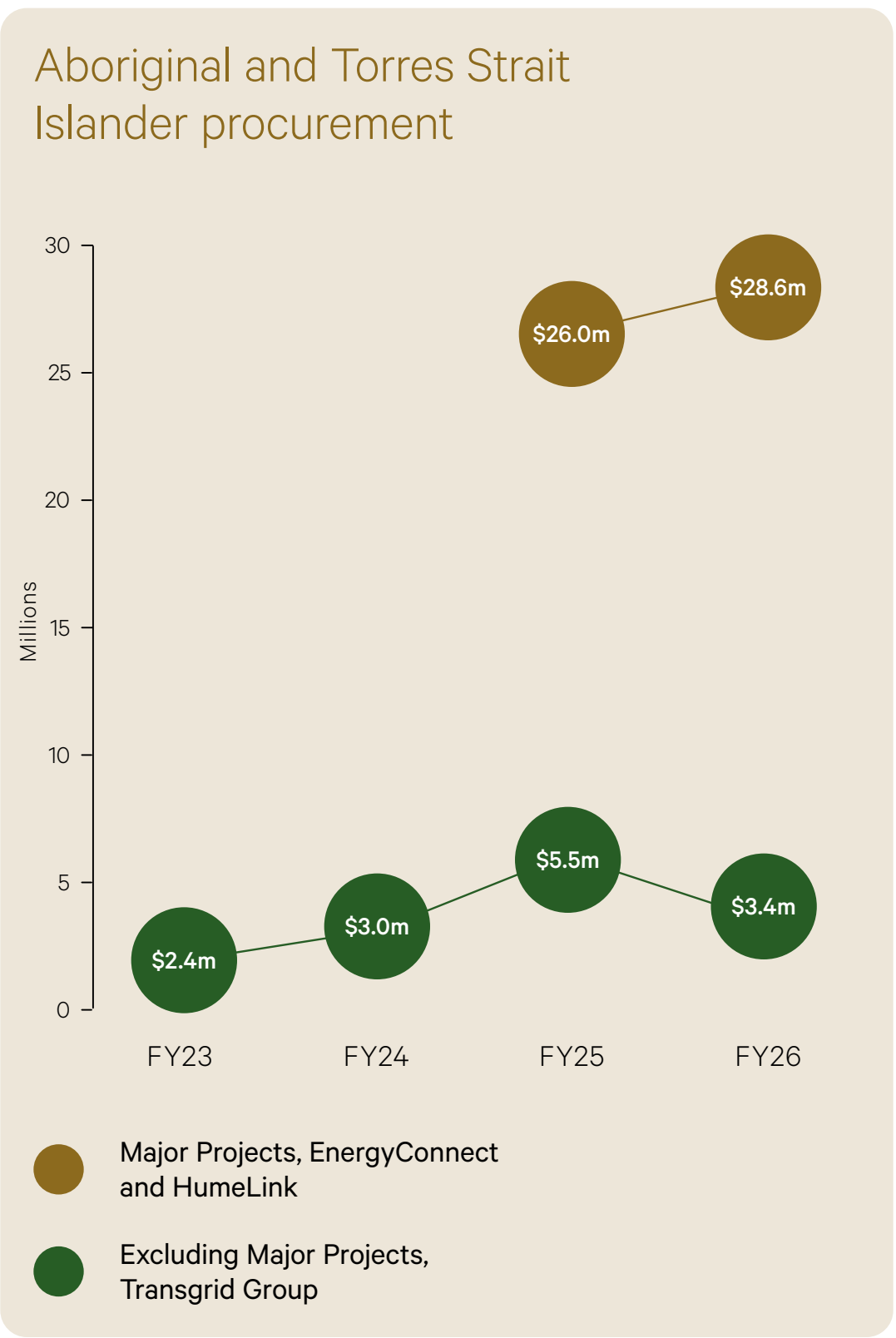
Building the workforce needed for Australia’s energy transition requires sustained investment in education, skills and regional career pathways. Through Transgrid’s \$2 million Engineering Scholarship Fund, students at Charles Sturt University are receiving financial assistance and practical industry experience to pursue engineering careers while remaining connected to their local communities.

In 2026, 23 regional students received scholarships of \$20,000 to support their engineering studies. Now in its fourth year, the program supports students from across the Riverina, Central West, Mid North Coast, Central Tablelands and New England. Students can also access paid cadet placements, providing practical experience and a pathway into the energy sector.

By supporting regional students to study closer to home and build industry experience, the program is strengthening local capability and helping develop the skilled workforce needed to design, deliver and maintain Australia’s future energy system.

Aboriginal and Torres Strait Islander procurement

Aboriginal and Torres Strait Islander procurement excluding Major Projects was \$3.4 million in FY26, compared with \$5.5 million in FY25 which reflects contract lifecycle. Across Transgrid Group and Major Projects combined, FY26 Aboriginal and Torres Strait Islander procurement was approximately \$28.6 million, with cumulative project-to-date spend across EnergyConnect and HumeLink exceeding \$63.53 million.



Aboriginal and Torres Strait Islander workforce

Aboriginal and Torres Strait Islander workforce participation across the Transgrid Group and Major Project Delivery Partners reached 4.8 per cent as at September 2025, comprising 3.2 per cent on EnergyConnect, 7.9 per cent on HumeLink and 3.5 per cent across Transgrid.

At the close of FY26, Major Project Delivery Partners employed 104 Aboriginal and Torres Strait Islander workers across EnergyConnect and HumeLink. Changes in project-specific participation reflect EnergyConnect approaching completion while HumeLink continues to scale up.

As project activity shifts across the portfolio, Transgrid remains focused on expanding employment opportunities, strengthening cultural partnerships and supporting long-term economic participation for Aboriginal and Torres Strait Islander peoples.

Cultural engagement and care for Country

Cultural burn, Molong Substation, Wiradjuri Country

In July 2025, Transgrid partnered with Three Rivers Cultural Services and the Canobolas Rural Fire Service to deliver a cultural burn on Wiradjuri Country at the Molong Substation near Orange. The burn covered 25 hectares of critically endangered Box-Gum Grassy Woodlands, habitat for the Superb Parrot and other native species, using traditional fire management practices to promote ecological regrowth.

Transgrid staff participated as active learners alongside Wiradjuri knowledge holders. Ecological assessments confirmed the site as an important Superb Parrot breeding habitat, and it is being progressed as a Biodiversity Stewardship Agreement location, with Indigenous-led follow-up weed control and spring ecological surveys underway.

Clontarf Foundation partnership and workforce pathways

Transgrid hosted Clontarf Foundation site visits at Newcastle, Yass, Orange and Wagga Wagga depots, giving Aboriginal and Torres Strait Islander young men hands-on exposure to energy sector operations through substation tours, safety briefings, control room visits and conversations about apprenticeship pathways. The Clontarf Foundation empowers young Aboriginal and Torres Strait Islander men through education, sport and mentoring, building the life skills and career readiness that underpin Transgrid’s long-term workforce pipeline.

Contact details

For all enquiries regarding the 2026 Energy Charter Disclosure, contact: community@transgrid.com.au

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