

Annual Network Embargo Period

2019-2020

TransGrid will be implementing a network restriction over the festive season.

Network restrictions are standard practices that are put in place to maintain network stability during holiday periods and for special events. Their primary purpose is to help protect the TransGrid network against accidental failures that may impact our customers. There are no impacts or changes to service assurance processes.

Network Embargo Period

START

7am AEDT Monday 16-December 2019

END

11:59pm AEDT Sunday 5-January 2020

What's the impact?

1. **There may be delays when installing new data services.** This is because TransGrid staff and contractors must submit potential network impacts and may need to obtain build approval during the Network Embargo Period. We'll let you know if there are any changes to delivery dates for requests you have submitted.
2. **No planned changes** can be carried out during the Network Embargo Period on TransGrid's Sites, including radio-communications sites, radio-communications facilities, TransGrid's duct access network or TransGrid's equipment buildings, unless these are associated with a major TransGrid network incident.
3. **During the Network Embargo Period**, no work can be carried out which affects or may interrupt any power works performed that may cause an outage to the power supply within TransGrid sites or new racks within these sites.

What's not affected by the Network Embargo Period?

- All service assurance activity carried out by TransGrid.
- Emergency changes
- Upgrades and repairs to your existing equipment within your Colocation areas where no power activity is required.
- Your basic service activations.
- Individual additions, moves and changes that you make that have no potential to impact the operation of any network or business critical application.

What else do I need to know?

1. **Planning**

For any service orders that may be impacted by the network restriction period, please consider placing those orders earlier if possible to allow us to manage order delivery prior to the commencement of the Network Embargo Period.

2. **Fast tracks and escalations**

During the Network Embargo Period, special approvals and any conditions will need to be considered when activating a service.

Potential delays could be experienced outside the normal expectations, due to resourcing limitations and availability.

We're here to help

Please contact your Business Development Manager if you need any more information or have questions about this announcement.